



Warfighter Workshops

Warfighter Workshops are an essential component to Fuse's unique approach to design and engineering. Our Warfighter Workshops bring together warfighters, users, experts, and stakeholders to directly collaborate with us and work through a problem so that we can better understand their needs, desires, and system requirements, allowing us to provide a better solution for them.

With about 40 percent of our team composed of veterans, Fuse is uniquely well suited and dedicated to serving the warfighter. To increase satisfaction, we seek, analyze, and integrate feedback directly from the user to ensure that the complexity of a system, product, or service is accounted for. To do this, Warfighter Workshops are structured to encourage participants to immerse us in their world as we help them discover and address problems, annoyances, requirements, and desired improvements while identifying already successful elements.

Warfighter Workshops are not focus groups, briefings, or a sales pitch, but instead hands-on, interactive opportunities where we guide a group through design thinking. Using this problem solving methodology combines empathy, creativity, strategy, and evidence to quickly yield more innovative, highly effective solutions.

Benefits

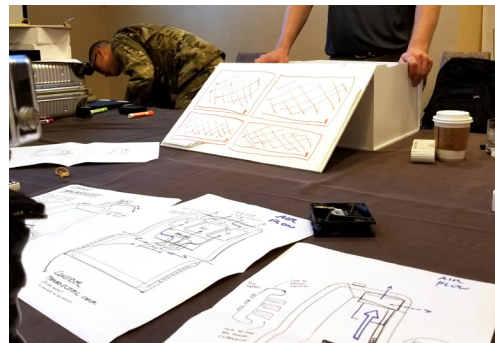
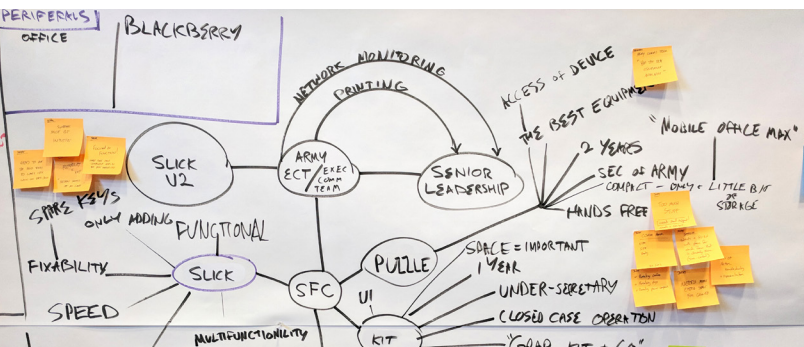
Warfighter Workshops give warfighters, users, experts, and stakeholders the opportunity to collaborate with us so that we can provide them with the best usable solution possible.

- **Direct and early involvement** helps us make evidence-based decisions that best serve users with less wasted time and effort.
- **Actively self-identify needs, preferences, pain points, and other insights** that will be integral to informing the best usable solution.
- **Learn to transform gathered insights and data into prototypes** that will guide our engineers.
- **Discover opportunities for innovation** that will benefit those involved and allow them to work more efficiently.



How They Work

Warfighter Workshops, led and facilitated by Fuse team members, will bring warfighters together to collaborate and hone in on a situation to set a baseline, generate goals, set priorities, and begin to brainstorm possible solutions that will ultimately help Fuse help them do their jobs better with a more targeted solution.



Evidence-Based Innovation

At these interactive opportunities, Fuse team members arm warfighters with design thinking, a strategy and process that anyone can use to innovate and solve problems. Design thinking provides an evidence-based foundation built from user experience, data mapping, and feedback, which is used to inspire informed ideas that are then prototyped, tested, and modified until a viable solution is created. The skills learned by warfighters in this workshop can be used to drive innovation and modernization in service, on the job, at home, and beyond.

Building to Learn

Warfighters can expect to work hands-on at Fuse Warfighter Workshops, using Fuse-provided office tools and sometimes other props to quickly record and organize information and to rough out prototypes. Actively prioritizing data, setting goals, and exploring ideas provides Fuse with direct user input that helps kickoff the creation of a more efficient solution.

Collaboration

Our Warfighter Workshops give warfighters, users, experts, and stakeholders a chance to bring their on-the-job experiences, feedback, and knowledge that others do not have to the table. Fuse designers and engineers facilitate idea generation with their subject knowledge and techniques and help users dig deeper into issues and constraints. Insights discovered through collaboration can be the most eye opening. Fuse is dedicated to advancing technology and systems to improve usability and increase warfighter effectiveness, and collaboration is a key component.

Let's Make It Happen

Get involved and have a direct impact on the success of the solution that Fuse can provide.

To schedule a Warfighter Workshop, contact:

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